

Chateau Chantal's Wine Club Rules

Updated: July 8, 2009

Memberships consist of two shipments of wine per year. The membership can begin at any point in the calendar year and will end upon written notification from the member.

Memberships can be purchased as gifts for another individual at least 21 years of age. If purchased as a gift, we ask that the full price of that yearly membership (totaling two shipments) be paid up-front either by cash, check, or credit card. A valid address for the gift recipient must be given, and age verification will occur before membership is activated. Gift Recipient will receive all membership perks, mailings, specials, info, etc. once age verification is confirmed. The purchaser of a club membership as a gift to someone else is entitled to no membership privileges, but is welcomed to sign up for Chateau Chantal's e-Newsletter to be notified about special events and happenings at the Chateau. In the event that a gift recipient is found to be under age, the membership will be immediately cancelled and prosecution may occur with or without a refund of the total club membership purchase.

Members may have their wine shipped to a home or business address. FedEx requires an adult signature at the time of delivery. A courtesy e-mail with tracking information will be sent to the e-mail address on file so the recipient may track the package.

Member packages will be shipped on the 15th of February and September. Should the 15th fall on a weekend, packages will be shipped the following business day. Items will be charged to member's credit card on file one week prior to the day of shipment. Shipping fees may be waived if arrangements are made prior to the shipping date for the wine to be picked up from Chateau Chantal's Wine Shop.

Members can add bottles of wine to either or their shipments. Special wines available to Club Members include the *Artcenter* Semi-dry Riesling, Malbec (Tango Label), and for a limited time *Cerise Noir*.

Memberships last until cancelled. Written notification of the cancellation must be received at least one month prior to scheduled shipments. Member cancellations received before one complete year has passed will be subject to a penalty consisting of a charge to the account of the member for any discount received on wine purchased in addition to the Club Shipments. Memberships may be cancelled or updated at any time in the form of a written notice emailed, mailed, or faxed to Chateau Chantal, 15900 Rue de Vin, Traverse City, MI 49686. Email: club@chateauchantal.com Fax: 231-223-4130

Cancellations will NOT be taken over the phone.

If there are issues with a shipment, shipments of wine may be returned for a refund on the WINE ONLY. Shipping fees are the responsibility of the member.

Membership Entitlements:

- Members will receive two shipments of wine per year, Chateau Chantal's e-newsletter, and monthly mailings/e-mailings about wine.
- Members will be given one gourmet food pairing from our offerings to add to either of their shipments.
- A 15% discount is given to members on their shipped Club Wines, and 15% off cases purchased through Chateau Chantal's Wine Shop.
- A private tour for Wine Club members and up to 7 guests can be scheduled for any day that Chateau Chantal is open; two weeks advance notice is requested.
- Chateau Chantal's Bed & Breakfast is offering members a midweek special: buy one night get one night free for the months of March and April.
- Members are guaranteed the scheduled wines for shipment only if the wines are paid in full upon signing up.

Chateau Chantal Reserves the right to the following: To change wines chosen for shipment based on stock/availability, To cancel a membership at anytime without reason-a thirty day notice will be sent, To change membership policies, and To automatically charge shipment fees to the credit card on file when, or if, the timeline for the pick-up of wine expires due to the negligence of the member.